



CUSTOMER EVALUATION SURVEY

As a customer of a Solar Sebastopol vendor, your feedback is very important to the success of our program. Please take a few minutes to tell us about your experience with Solar Sebastopol:

The project was for a: Home Business Other:
INITIAL CONTACT ~ How did you first find out about Solar Sebastopol? website handout newspaper referral other – please explain:
~ Was it easy to get information about our program and to find a vendor? yes no What could have been better:
~ Who did you decide to work with: Business name:
Contact person:
Reason:
~ Were their representatives courteous, prompt, and responsive to your needs and questions?
~ Were you given a clear design and materials list to make a decision?
~ Any other comments about the information and sales process:
INSTALLATION ~ Was your system installed in a timely manner?
., as your system insuried in a timely mainter.
~ Did you get what you were promised in terms of equipment and design?

~ Was the final price the same as initial	ly quoted?	
~ Was your property left in clean and ti	dy condition after work was	complete?
~ Did you receive a copy of your warra	nty for the PV system?	
~ Were there any problems during any	part of the process?	
\sim If so, were they resolved to your satis	faction?	
~ Would you recommend this solar bus		
If no, why not?		
~ Would you recommend others contac		
If no, why not?Any other comments:		
May we use your name and/or commen		es; No
(If no, your information will be kept co	nfidential.)	
Signed by:		
Customer		Date
Address	Phone	Email

Mail to: Solar Sebastopol, 7120 Bodega Ave., Sebastopol CA 95472